

SHANHUA CARPET WARRANTY

5 YEAR LIMITED WARRANTY

(For Solution Dyed Polyester and Polypropylene)

We warrant that our carpet will resist permanent staining from most common household food and beverages for a period of five-years from the date of the original installation. This warranty is offered only to the original owner and is not transferable. No carpet is entirely stain proof.

Shanhua Carpets warrants that if maintained properly and subject to normal household foot traffic, our carpet will not show any significant abnormal loss of texture over a five-year period. This warranty applies to owner occupied single-family residential applications when installed over a residential carpet cushion. This warranty applies to the original purchaser and is not transferable. Shanhua Carpets warrants that if maintained properly and subject to normal household foot traffic, our carpet will not show any significant loss of texture within a five-year period. If testing shows a significant loss of texture we will replace the affected area excluding installation.

Shanhua Carpets warrants for five years, from the time of the initial installation, that our carpet will retain at least 80% of its pile fibre content when properly installed over a residential carpet cushion in an owner occupied single-family residence. This warranty applies to the original purchaser and is not transferable. Furthermore, this warranty does not cover tears, pulls, cuts, crushing, burns, or damage due to abusive treatment. If testing shows the carpet has lost more than 20% of its pile fibre. We will replace the affected area excluding installation, to the relevant value in the table below. Abrasive wear means fibre-loss from the carpet through normal foot traffic, not from crushing, matting, or flattening of the carpet pile in any area, or from staining, soiling, fading, or other changes in carpet appearance. Carpets installed outdoors, on stairs, in bathrooms, kitchens, or in areas subject to other than normal shoe traffic are not covered by this warranty. Specifically excluded from this warranty is damage caused by tears, pulls, pilling, burns pets, pooling, shading, watermarking, pile reversal, improper installation, inadequate cushion, improper cleaning, furniture coasters, heavy wheel devices, athletic equipment, and lack of protection under cast chairs or damage resulting from negligence, improper use or natural disaster. The manufacturer must be allowed a reasonable opportunity to inspect and verify the surface wear.

WEAR WARRANTY TABLE

First 2 years:	100%
3 rd Year:	70%
4 th Year:	40%
5 th Year:	20%

Routine maintenance such as frequent vacuuming and proof of professional cleaning every 12-18 months is required.

The above warranties are in addition to those conferred by any applicable State or Federal legislation.

Further information is available from www.shanhua.com.au